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## REQUEST FOR PROPOSALS (RFP) FOR SOLAR OPERATIONS & MAINTENANCE PROVIDER FOR CT SOLAR LEASE COMMERCIAL PORTFOLIO

### Answers to submitted questions

**Question:** RFP language - "Consultant agrees to dedicate an administrative point of contact for consistent communication with Green Bank on existing and new work order intake for customers that need corrective or preventative maintenance." - Would you like us to include a dedicated point of contact in our base scope or apply this at a T&M rate? We are open to all suggestions, just want to make sure we are on the same page.

**Answer:** This is not intended for anything out of the ordinary, we would like proposals to identify the contact that would be the main point of contact for both Base Cost and Time and Material portions of the contract.

**Question:** What would the performance guarantee look like? Is this captured within the compensation for loss of production?

**Answer:** Please include in your proposal your standard guaranty along with description of what it entails.