REQUEST FOR PROPOSALS FOR WEBSITE AUDIT & REDESIGN SERVICES

I. PURPOSE

The Connecticut Green Bank ("Green Bank") seeks proposals from individuals or entities ("Contractor") to conduct an audit of their website (<u>www.ctgreenbank.com</u>) and create a plan for site redesign.

II. GREEN BANK BACKGROUND

The Green Bank was established by the Connecticut General Assembly in 2011. As the nation's first green bank, the Green Bank leads the clean energy finance movement by leveraging public and private funds to scale-up renewable energy deployment and energy efficiency projects across Connecticut. The Green Bank's success in accelerating private investment in clean energy is helping Connecticut create jobs, increase economic prosperity, promote energy security and address climate change. In 2017, the Connecticut Green Bank received the Innovations in American Government Award from the Harvard Kennedy School Ash Center for Democratic Governance and innovation for their "Sparking the Green Bank Movement" entry. In 2020, the Green Bank surpassed \$2 billion of total investment.

Green Bank develops and administers various financing programs for energy efficiency and renewable energy projects for residential, commercial, industrial and institutional customers in Connecticut. These projects include, but are not limited to, energy upgrades such as weatherization, efficient lighting, appliances, HVAC systems, fuel conversion, solar photovoltaic and hot water systems. In addition, Green Bank engages with banks, credit unions and other capital providers to attract private financing and investment to help support its programs. For more information about the Connecticut Green Bank, please visit <u>www.ctgreenbank.com</u>.

III. PROJECT BACKGROUND

The Green Bank launched its current website (<u>www.ctgreenbank.com</u>) as part of a full brand relaunch in 2015.

The Green Bank's messaging and the hierarchy of its brand and product offerings has evolved since the original site launch, however, the site has not been redesigned or significantly updated. The Green Bank has adapted the original website to support the addition of new products and services (or has established satellite web properties to promote these initiatives) but has not made material changes to the site's navigation, appearance or functionality. Broadly categorized, the Green Bank serves homes, buildings, investors, and channel partners, while also providing general and governance information. More specifically, the current website serves many functions and audiences, including:

- The Green Bank staff and its Board of Directors (serving as a repository for meeting materials and documents required to appear for State auditing purposes);
- Retail consumers seeking residential loan products (Smart-E) including identifying contractors and lenders, electric vehicle information, information on going solar (solar information is contained on another Green Bank owned web property at <u>www.gosolarct.com</u>), and information on investment opportunities (contained on a separate website at <u>www.greenlibertybonds.com</u> or www.ctgreenbankbonds.com);
- Multifamily property owners;

- Commercial and industrial building owners (information for one of the products available to these consumers is contained as part of a separate Green Bank owned web property at <u>www.cpace.com</u>);
- Contractors serving residential and commercial through Green Bank programs;
- Municipal leaders and town sustainability committees;
- Investors and capital providers seeking opportunities to partner with the Green Bank or lend within their programs;
- People interested in the Green Bank mission, careers, reports, studies, and impact such as policy makers and state officials, students, and researchers, etc.; and
- Media and those interested in news, events, or webinars.

The Green Bank has set up multiple satellite web properties to accomplish specific goals, promote individual programs, or support campaigns and initiatives.

These properties include:

- <u>www.cpace.com</u>
- <u>www.gosolarct.com</u>
- <u>www.chargeupctbuildings.com</u>
- <u>www.cpaceoffers.com</u>
- <u>www.greenbondsus.com</u>
- <u>www.greenlibertybonds</u> or <u>www.ctgreenbankbonds.com</u>
- <u>www.ctsolarscoreboard.com</u>

Through this website analysis and redesign process we are hoping to accomplish the following goals:

- The creation of a functional, updated look-feel for the site that allows us to tell the Green Bank story (past, current, and future) through content relevant to the audiences identified above and in a manner that algins with revised brand hierarchy. The site also needs to be adaptable to future short-and long-term changes to programmatic and mission goals.
- 2. Assessment of audiences/end-use customers to improve organization of content and site navigation.
- 3. Greater integration of the site with existing tools/forms (including Pardot and Salesforce).
- 4. Creation of page templates that meet the needs of the Marketing team for campaigns and other types of information and allows the Green Bank to adapt website to changing initiatives, audiences, or programs and product offerings.
- 5. Replication and improvement of tools and functionalities (find a contractor tool, event calendar, contact forms, etc.)
- 6. Consolidation of multiple web properties and / or to provide seamless integration and user experience with external properties.

IV. SCOPE OF SERVICES

The selected contractor will be tasked with:

- Assessing the current site, evaluating site goals and audiences served;
- Seeking feedback from Green Bank senior leaders, the marketing team and program teams, and external stakeholders;
- Consulting/guiding on the development of the website's overall strategy; and
- Providing recommendations for updates to the site's strategy and its redesign.

Phase 1: Discovery

We are open to proposals that offer alternatives, variations, and additions to the items outlined below; consider the outline below as a suggested approach and our vision of the bare minimum of tasks required.

1. Conduct an audit of current site content and review site analytics (Google Analytics) to better understand current traffic patterns and site exit points.

2. Review websites of similar entities (green banks, state energy efficiency websites, capital providers / lenders, etc.) to understand how comparable organizations are using their sites and engaging audiences.

a. An initial list of comparable entities / sites will be supplied by the Green Bank, but the Contractor should expand upon this list.

3. Design and conduct a discovery process (in collaboration with the Green Bank marketing team), using, as appropriate, a combination of interviews, small focus groups, and surveys. Questions asked should focus on site expectations, functionality, and usability.

4. Compile results and key takeaways and present findings to marketing team.

Phase 2: Strategic Site Redesign Plan

We are open to proposals that offer alternatives, variations, and additions to the items outlined below; consider the outline below as a suggested approach and our vision of the bare minimum of tasks required.

- 1. Based on Phase 1, in collaboration with the Green Bank marketing team, contractor will:
 - a. Establish key and secondary objectives
 - b. Identify primary, secondary and tertiary audiences
 - c. Identify target audiences desired experiences

2. Develop new website organizational content maps to support objectives and audiences. Provide three (3) options for look/feel and layout designs.

3. Identify overarching design goals and functionality (features) with consideration of objectives and of each key audience, and recommend tools to facilitate consumer engagement.

4. Create wireframes for homepage, key content areas and/or pages, and templates that help to illustrate the strategy recommendations.

5. Prepare and present recommendations for a website strategic redesign to Green Bank marketing team, including,

- a. Recommendations on success measurement tracking,
- b. Recommendations on SEO best practices to ensure content discoverability,
- c. Recommendations on future integration of main Green Bank and subsites.

6. Present final recommendations to broader stakeholder group to review the redesign and revised site focus/expectations. We suggest the presentation of recommendations should offer "good, better, best" options and scenarios with associated scope and costs.

Phase 3: Strategic Redesign Implementation Support

We anticipate the need to release a second Request for Proposals seeking vendors to implement recommendations and build the new site, help with content creation, graphics/photography and copy writing. We understand that vendors will have different strengths and capacities, so the vendor selected through this RFP does not have to be the one that builds the site. However, the vendor selected through this RFP should be available to assist and provide guidance to the implementation vendor, which may include:

- Support in conducting a solicitation process / RFP to identify the implementation vendor;
- o Onboarding/meetings with implementation vendor;
- Creation and/or review of new site copy and supporting graphics/photography;
- Review of home page and key page templates; and
- Review of user experience and key functionality.
- Coordinating with other Green Bank vendors (e.g., digital media vendor) to support continuity between implementation process and other Green Bank initiatives.

V. TIMELINE

February 1, 2021	RFP Posted
February 19, 2021	Questions due
March 1, 2021	RFP deadline
March 15, 2021	Contractor selected
May 28, 2021	Contractor completes Phase 1 and Phase 2
June 15, 2021	RFP for Phase 3 (Implementation) posted
July 2021	Phase 3 begins

VI. DELIVERABLES

- Summary of site audit and traffic analysis, and findings from review of comparable sites.
- Written plan for discovery process and associated content (i.e., questions for interviews, focus groups and surveys).
- Strategy presentation deck capturing the outcomes of discovery process and key takeaways.
- Summary of drivers/goals outlined in Phase 2, including key and secondary site objectives, audiences, and desired user experiences.
 - Content maps associated with these objectives, audiences, and user experience.
 - Recommendation on the organization of site content.
- Design of wireframes for homepage, key content sections and templates.
- Presentation of final strategy/redesign and wireframes to Green Bank marketing team
- Presentation of complete strategy to website's key stakeholders.
- Written support guideline materials for implementation vendor.

VII. PROPOSAL PROCESS

Each bidder shall carefully examine the RFP and any and all amendments, exhibits, revisions, and other data and materials provided with respect to this RFP process. Bidders should familiarize themselves with all proposal requirements prior to submitting their proposal. Should the bidder note any discrepancies, require clarifications or wish to request interpretations of any kind, the bidder shall submit a written request to <u>rudy.sturk@ctgreenbank.com</u> by <u>Friday,</u> <u>February 19, 2021 at 5:00 pm EST</u>. Green Bank shall respond to such written requests in kind and may, if it so determines, disseminate such written responses to other prospective bidders.

If Contractor is interested in submitting a proposal, the following requirements should be observed:

- a. Proposals must be received no later than <u>March 1, 2021 at 5:00 PM EST.</u> Proposals received after the aforementioned date and time may not be considered in Green Bank's sole discretion.
- b. Proposals shall be submitted electronically to Rudy Sturk at the following email address: rudy.sturk@ctgreenbank.com. The subject line should be identified as: "Proposal for Website Audit and Redesign."
- c. Contractors will be required to interview with Green Bank staff.

PROPOSAL FORMAT

The following format should be followed in order to provide Green Bank with a working basis on which to compare one proposal with another. Each of the elements within this outline is expected to be addressed in any submitted proposal. However, additions may be made where necessary for purposes of clarification or amplification. Please limit proposals to no more than ten (10) pages (additionally, please send representative samples of your work as links to the proposal).

EXECUTIVE SUMMARY

- 1. General background of Contractor, including history of the company, number of employees, clients and examples of key projects.
- 2. Listing of three (3) clients for reference use for whom Contractor has performed similar services as those contemplated by this RFP. Please include the name, email address, and telephone number(s) of the contact person at each reference.
- 3. Include examples of work and summaries of Contactor's involvement. Examples in financing, renewable energy and energy efficiency, or related fields should be emphasized when available.
- 4. Description of any litigation, pending judgments, etc., which could affect the proposer's ability to enter into an agreement with Green Bank. A description of the circumstances involved in any defaults by the proposer. If you have been subjected to any outside audits in the past three years, state by whom the audit was performed, for whom, the facility involved, and the results of the audit.
- 5. Include in the proposal any other information you may deem relevant or helpful in Green Bank's evaluation of Contractor or proposal.

TECHNICAL REQUIREMENTS

All proposals which comply with submittal requirements will:

- 1. Describe your overall approach, plans, and qualifications for accomplishing the scope of work described above. Again, our phased approached should be used as a guideline of our expectations; responses should offer alternatives and expansion of services as necessary to meet our goals.
- 2. Provide the names of the employees in your company who would be assigned to this project, give a description of each person's experience and qualifications, indicate probable areas of responsibility.

COST OF SERVICES

1. Please provide your proposed cost to complete Phase I and Phase 2, and support and/or complete Phase 3 as described above. **Please be as specific as possible in**

the breakout of phase costs so we can best compare responses. Also include billing rates and titles for any individuals or employees who would be involved with respect to each service you are proposing to provide. Cost estimates will be considered as "not to exceed" quotations, except to the extent that the assumed scope is changed by mutual agreement in writing.

2. If Contractor has discounted rates for governmental entities such as Green Bank, then please provide such rates.

VIII. GENERAL TERMS AND CONDITIONS

If Contractor elects to respond to this RFP, submission of your proposal assumes the acceptance of the following understandings:

- a. Green Bank reserves the right to reject proposals received after the time and date set forth above. All proposals shall remain open for one hundred twenty (120) days after the RFP due date. Green Bank intends to select one or more contractor from among those that submit proposals to this RFP to provide the above-stated categories of marketing services as requested by Green Bank for a period of up to three (3) years. Green Bank, however, will reserve the right to utilize the services or retain the services of any other contractors related to any ongoing Green Bank related matters in its sole discretion.
- b. Green Bank reserves the right to reject any or all of the proposals received in response to the RFP, to waive irregularities or to cancel or modify the RFP in any way, and at any Green Bank chooses, in its sole discretion, if Green Bank determines that it is in the interest of Green Bank.
- c. Proposals will be opened at Green Bank's convenience on or after the RFP due date. Note that all the information submitted in response to this RFP is subject to Connecticut's Freedom of Information Act.
- c. Green Bank further reserves the right to make awards under this RFP without discussion of the proposals received. Proposals should be submitted on the most favorable terms from a technical, qualifications, and price standpoint. Green Bank reserves the right not to accept the lowest priced proposal.
- d. Proposals must be signed by an authorized officer of the Contractor. Proposals must also provide name, title, address and telephone number for individuals with authority to negotiate and contractually bind Contractor, and for those who may be contacted for the purpose of clarifying or supporting the information provided in the proposal.
- e. Green Bank will not be responsible for any expenses incurred by any proposer in conjunction with the preparation or presentation of any proposal with respect to this RFP.
- f. Green Bank's selection of a Contractor through this RFP is not an offer and Green Bank reserves the right to continue negotiations with the selected Contractor until the parties reach a mutual agreement.
- g. Contractor will execute a Professional Service Agreement (PSA) as set forth in the attached Exhibit A. If the Contractor does not agree with any of the specific terms set forth in the PSA, the Contractor must set forth such terms and rationale in your response to this RFP.

GREEN BANK IS SUBJECT TO THE REQUIREMENTS OUTLINED IN SECTIONS 16-245N OF THE CONNECTICUT GENERAL STATUTES. GREEN BANK SHALL HAVE NO LIABILITY OR OBLIGATION OF ANY SORT HEREUNDER, INCLUDING, WITHOUT LIMITATION, IF FOR ANY REASON OR NO REASON A BINDING AGREEMENT IS NOT ENTERED INTO WITH ANY PROPOSER. IN MAKING ITS SELECTION OF A SUCCESSFUL BIDDER, GREEN BANK MAY CONSIDER ANY AND ALL FACTORS AND CONSIDERATIONS WHICH GREEN BANK, IN ITS SOLE DISCRETION, DEEMS RELEVANT, THE RELATIVE IMPORTANCE OF WHICH SHALL BE IN THE SOLE DISCRETION OF GREEN BANK.

SAMPLE STANDARD PROFESSIONAL SERVICES AGREEMENT

This Standard Professional Services Agreement ("Agreement") is made on **INSERT DATE** ("Effective Date"), by and between the CONNECTICUT GREEN BANK ("Green Bank"), a quasi-public agency of the State of Connecticut, having its business address at 845 Brook Street, Rocky Hill, CT 06067, and **INSERT NAME** ("Consultant"), having its business address at **INSERT ADDRESS**. Green Bank and Consultant together are the Parties and each individually is a Party to this Agreement.

WHEREAS, INSERT SUMMARY LANGUAGE AS NECESSARY; and

WHEREAS, INSERT SUMMARY LANGUAGE AS NECESSARY;

NOW, THEREFORE, Green Bank and Consultant, intending to be legally bound, agree as follows:

1. <u>Scope of Services.</u> Consultant shall provide Green Bank with professional consulting services ("Work") as detailed in Consultant's proposal in Attachment A, which is incorporated into this Agreement. In the event of a conflict between the terms and conditions in this Agreement and the terms and conditions in the Proposal, this Agreement shall control.

[INSTEAD OF AN ATTACHMENT, YOU MAY DROP-IN THE SCOPE OF SERVICES.]

2. <u>Period of Performance.</u> Green Bank agrees to retain Consultant, and Consultant agrees to perform the Work under this Agreement, beginning on the Effective Date and ending twelve (12) months from the Effective Date ("Period of Performance"), unless earlier terminated in accordance with Section 8 of this Agreement. The Parties can extend the Period of Performance only by a written amendment to this Agreement signed and dated by Green Bank and Consultant.

3. <u>**Payment.**</u> Green Bank agrees to pay Consultant for the Work performed within the Scope of Services of this Agreement, but in an amount not-to-exceed <u>INSERT</u> <u>AMOUNT</u> inclusive of hourly fees and any other expenses. The person(s), and their title and their hourly rate, performing the Work under this Agreement are as follows:

INSERT NAME(S) AND TITLE(S) INSERT HOURLY RATE

THE NOT-TO-EXCEED AMOUNT OF THIS AGREEMENT CAN BE MODIFIED BY THE PARTIES ONLY BY A WRITTEN AMENDMENT SIGNED AND DATED BY GREEN BANK AND CONSULTANT <u>PRIOR</u> TO ANY WORK TO BE PERFORMED BY CONSULTANT WHICH WOULD RESULT IN PAYMENTS IN EXCESS OF THE NOT-TO-EXCEED AMOUNT OF THIS AGREEMENT.

4. Invoices. Consultant shall submit itemized monthly invoices with detailed accounting for hourly fees and expenses. Out of pocket expenses shall be billed at cost

with receipt. Expenses above \$75.00 are subject to the Green Bank's prior written approval [only if applicable, otherwise remove]. All invoices shall be subject to Green Bank's approval for conformity with the terms and conditions of this Agreement. For approved invoices, Green Bank will pay Consultant within thirty (30) days of receipt by Green Bank of an invoice. Consultant agrees to include the PSA #, which can be found at the top of this Agreement, on all invoices submitted to Green Bank in connection with Work performed under this Agreement. Invoices shall be submitted to:

Connecticut Green Bank 845 Brook Street Rocky Hill, CT 06067 Attn: Accounts Payable Department

UNDER NO CIRCUMSTANCES WILL GREEN BANK ACCEPT INVOICE(S) SUBMITTED BY CONSULTANT WHICH THE TOTAL AMOUNT OF THE INVOICE(S) EXCEEDS THE NOT-TO-EXCEED AMOUNT OF THIS AGREEMENT.

5. <u>Subcontracting or Assignment.</u> Consultant shall not subcontract, assign, or delegate any portions of the Work under this Agreement to any other person or entity not identified in Section 3, above, without prior written approval from Green Bank.

6. <u>Independent Contractor.</u> Consultant understands that it is acting as an independent contractor and shall not hold itself out as representing or acting in any manner on behalf of Green Bank except within the Scope of Work of this Agreement or any other active agreements between Green Bank and Consultant.

7. <u>Disclosure of Information</u>. Consultant agrees to disclose to Green Bank any information discovered or derived in the performance of the Work required under this Agreement. Consultant shall not disclose to others any such information, any information received or derived in performance of this Agreement, or any information relating to Green Bank without the prior written permission of Green Bank, unless such information is otherwise available in the public domain.

8. <u>Termination.</u> (a) This Agreement may be terminated by either Party giving ten (10) business days prior written notice to the other Party. In the event of such termination, Green Bank shall be liable only for payment in accordance with the payment provisions of the Agreement for the Work actually performed prior to the date of termination.

(b) If this Agreement is not renewed at the end of this term, or is terminated for any reason, the Contractor must provide for a reasonable, mutually agreed period of time after the expiration or termination of this Agreement, all reasonable transition assistance requested by Green Bank, to allow for the expired or terminated portion of the services to continue without interruption or adverse effect, and to facilitate the orderly transfer of such services to Green Bank or its designees. Such transition assistance will be deemed by the Parties to be governed by the terms and conditions of this Agreement,

except for those terms or conditions that do not reasonably apply to such transition assistance. Green Bank will pay the Contractor for any resources utilized in performing such transition assistance at the most current rates provided by this Agreement. If there are no established contract rates, then the rate shall be mutually agreed upon. If Green Bank terminates this Agreement for cause, then Green Bank will be entitled to offset the cost of paying the Contractor for the additional resources the Contractor utilized in providing transition assistance with any damages Green Bank may have otherwise accrued as a result of said termination.

9. <u>Indemnification and Limitation of Liability.</u> Consultant agrees, to the fullest extent permitted by law, to indemnify and hold harmless Green Bank, its officers, directors, and employees against all damages, liabilities, or costs, including reasonable attorneys' fees and defense costs, to the extent caused by the Consultant's negligent performance of professional services under this Agreement and that of its subconsultants or anyone for whom the Consultant is legally liable.

Neither Party shall be liable to the other Party for indirect, incidental, punitive, special, or consequential damages arising out of this Agreement, even if the Party has been informed of the possibility of such damages, including but not limited to, loss of profits, loss of revenues, failure to realize expected savings, loss of data, loss of business opportunity, or similar losses of any kind. However, this limitation shall not apply to damages of any kind related to criminal, intentional, reckless, or grossly negligent conduct or omissions on the part of either Party.

10. <u>Quality of Service.</u> Consultant shall perform the Work with care, skill, and diligence in accordance with the applicable professional standards currently recognized by his/her profession, and shall be responsible for the professional quality, technical accuracy, completeness, and coordination of all work product and/or Work furnished under this Agreement. If Consultant fails to meet applicable professional standards, Consultant shall, without additional compensation, correct or revise any errors or deficiencies in any work product and/or Work furnished under this Agreement.

11. <u>Severability.</u> In the event that any one or more of the provisions contained in this Agreement shall be held to be invalid, illegal, or unenforceable in any respect, then such invalidity, illegality, or unenforceability shall not affect any other provisions of this Agreement, and all other provisions shall remain in full force and effect. If any provision of this Agreement is held to be excessively broad, then that provision shall be reformed and construed by limiting and reducing it to be enforceable to the maximum extent permitted by law.

12. <u>Entire Agreement.</u> This Agreement constitutes the entire agreement of the Parties hereto, and supersedes any previous agreement or understanding. This Agreement may not be modified or extended except in writing executed by the Parties.

13. <u>**Governing Law.**</u> The validity, interpretation, and performance of this Agreement shall be governed by the laws of the State of Connecticut. All disputes which arise in

connection with, or in relation to, this Agreement or any claimed breach thereof shall be resolved, if not sooner settled, by litigation only in Connecticut or the Federal Court otherwise having subject matter jurisdiction over the dispute and not elsewhere, subject only to the authority of the Court in question to order changes of venue. To this end, Consultant waives any rights it may have to insist that litigation related to this Agreement to which Consultant is a party be had in any venue other than the above court, and covenants not to sue Green Bank in court other than the above courts with respect to any dispute related to this Agreement.

14. <u>State Contracting Obligations.</u> Consultant understands and agrees that Green Bank will comply with Conn. Gen. Stat. Sections 4a-60 and 4a-60a. Consultant agrees to comply for the Period of Performance with the state contracting obligations in this Section 14. For purposes of this Section 14, Contractor and Consultant shall have the same meaning and Contract and Agreement shall have the same meaning.

Conn. Gen. Stat. § 4a-60(a):

"Every contract to which the state or any political subdivision of the state other than a municipality is a party shall contain the following provisions:

(1) The contractor agrees and warrants that in the performance of the contract such contractor will not discriminate or permit discrimination against any person or group of persons on the grounds of race, color, religious creed, age, marital status, national origin, ancestry, sex, mental retardation, mental disability or physical disability, including, but not limited to, blindness, unless it is shown by such contractor that such disability prevents performance of the work involved, in any manner prohibited by the laws of the United States or of the state of Connecticut; and the contractor further agrees to take affirmative action to insure that applicants with job-related qualifications are employed and that employees are treated when employed without regard to their race, color, religious creed, age, marital status, national origin, ancestry, sex, mental retardation, mental disability or physical disability, including, but not limited to, blindness, unless it is shown by such contractor that such disability prevents performance of the work involved;

(2) The contractor agrees, in all solicitations or advertisements for employees placed by or on behalf of the contractor, to state that it is an "affirmative action-equal opportunity employer" in accordance with regulations adopted by the commission;

(3) The contractor agrees to provide each labor union or representative of workers with which such contractor has a collective bargaining agreement or other contract or understanding and each vendor with which such contractor has a contract or understanding, a notice to be provided by the commission advising the labor union or workers' representative of the contractor's commitments under this section, and to post copies of the notice in conspicuous places available to

employees and applicants for employment;

(4) The contractor agrees to comply with each provision of this section and sections 46a-68e and 46a-68f and with each regulation or relevant order issued by said commission pursuant to sections 46a-56, 46a-68e and 46a-68f; and

(5) The contractor agrees to provide the Commission on Human Rights and Opportunities with such information requested by the commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of the contractor as relate to the provisions of this section and section 46a-56."

Conn. Gen. Stat. § 4a-60a(a):

"Every contract to which the state or any political subdivision of the state other than a municipality is a party shall contain the following provisions:

(1) The contractor agrees and warrants that in the performance of the contract such contractor will not discriminate or permit discrimination against any person or group of persons on the grounds of sexual orientation, in any manner prohibited by the laws of the United States or of the state of Connecticut, and that employees are treated when employed without regard to their sexual orientation;

(2) The contractor agrees to provide each labor union or representative of workers with which such contractor has a collective bargaining agreement or other contract or understanding and each vendor with which such contractor has a contract or understanding, a notice to be provided by the Commission on Human Rights and Opportunities advising the labor union or workers' representative of the contractor's commitments under this section, and to post copies of the notice in conspicuous places available to employees and applicants for employment;

(3) The contractor agrees to comply with each provision of this section and with each regulation or relevant order issued by said commission pursuant to section 46a-56; and

(4) The contractor agrees to provide the Commission on Human Rights and Opportunities with such information requested by the commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of the contractor which relate to the provisions of this section and section 46a-56."

<u>Nondiscrimination Certification</u>. Consultant represents and warrants that, prior to entering into this Agreement, Consultant has provided Green Bank with documentation evidencing Consultant's support of the nondiscrimination agreements and warranties of the statutory nondiscrimination sections, above. A

form of the Nondiscrimination Certification to be signed by the Consultant is attached.

<u>Campaign Contribution Restrictions</u>. For all state contracts, as defined in Conn. Gen. Stat. § 9-612(g)(1)(C), having a value in a calendar year of \$50,000 or more or a combination or series of such agreements or contracts having a value of \$100,000 or more, the authorized signatory to this Agreement expressly acknowledges receipt of the State Elections Enforcement Commission's notice advising state contractors of state campaign contribution and solicitation prohibitions, and will inform its principals of the contents of the notice. See <u>http://www.ct.gov/dpw/lib/dpw/Form11SEEC.pdf.</u>

Occupational Safety and Health Act Compliance. Consultant certifies it (1) has not been cited for three or more willful or serious violations of any occupational safety and health act or of any standard, order or regulation promulgated pursuant to such act, during the three-year period preceding the date of the Agreement, provided such violations were cited in accordance with the provisions of any state occupational safety and health act or the Occupational Safety and Health Act of 1970, and not abated within the time fixed by the citation and such citation has not been set aside following appeal to the appropriate agency or court having jurisdiction or (2) has not received one or more criminal convictions related to the injury or death of any employee in the three-year period preceding the date of the Agreement.

<u>Consulting Agreements</u>. Consultant hereby swears and attests as true to the best knowledge and belief that no consulting agreement, as defined in Conn. Gen. Stat. § 4a-81, has been entered into in connection with this Agreement. Contractor agrees to amend this representation if and when any consulting agreement is entered into during the term of the Contract. See Affidavit Regarding Consulting Agreements, attached.

15. <u>Limitation on Recourse.</u> All liabilities and obligations of Green Bank under this Agreement are subject and limited to the funding available under Connecticut law.

16. <u>Available Funding.</u> Green Bank shall not be obligated to provide payment or any portion of the payment under this Agreement if there are insufficient funds for such purpose because of any legislative or regulatory action expressly curtailing, reducing, or eliminating Green Bank funding.

17. <u>Freedom of Information Act.</u> Green Bank is a "public agency" for purposes of the Connecticut Freedom of Information Act ("FOIA"). This Agreement and information received pursuant to this Agreement will be considered public records and will be subject to disclosure under the FOIA, except for information falling within one of the exemptions in Conn. Gen. Stat. Sections § 1-210(b) and § 16-245n(d).

Because only the particular information falling within one of these exemptions can be withheld by Green Bank pursuant to an FOIA request, Consultant should specifically and in writing identify to Green Bank the information that Consultant claims to be exempt. Consultant should further provide a statement stating the basis for each claim of exemption. It will not be sufficient to state generally that the information is proprietary or confidential in nature and not, therefore, subject to release to third parties. A convincing explanation and rationale sufficient to justify each exemption consistent with General Statutes §1-210(b) and § 16-245n(d) must be provided.

Consultant acknowledges that (1) Green Bank has no obligation to notify Consultant of any FOIA request it receives, (2) Green Bank may disclose materials claimed by Consultant to be exempt if in its judgment such materials do not appear to fall within a statutory exemption, (3) Green Bank may in its discretion notify Consultant of FOIA requests and/or of complaints made to the Freedom of Information Commission concerning items for which an exemption has been claimed, but Green Bank has no obligation to initiate, prosecute, or defend any legal proceeding, or to seek to secure any protective order or other relief to prevent disclosure of any information pursuant to an FOIA request, (4) Consultant will have the burden of establishing the availability of any FOIA exemption in any such legal proceeding, and (5) in no event shall Green Bank or any of its officers, directors, or employees have any liability for the disclosure of documents or information in Green Bank's possession where Green Bank, or such officer, director, or employee, in good faith believes the disclosure to be required under the FOIA or other law.

18. <u>Execution and Facsimile</u>. This Agreement may be executed in any number of counterparts (including those delivered by facsimile or other electronic means), and each of such counterparts shall for all purposes be deemed to be an original; and all such counterparts, shall together constitute but one and the same agreement.

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the day and year first above written.

CONNECTICUT GREEN BANK

By: _____ Bryan T. Garcia, President and CEO

CONSULTANT

By: _____ INSERT NAME INSERT TITLE



STATE OF CONNECTICUT CERTIFICATION OF STATE AGENCY OFFICIAL OR EMPLOYEE AUTHORIZED TO EXECUTE CONTRACT

Certification to accompany a State contract, having a value of \$50,000 or more, pursuant to Connecticut General Statutes §§ 4-250 and 4-252(b), and Governor Dannel P. Malloy's Executive Order 49.

INSTRUCTIONS:

Complete all sections of the form. Sign and date in the presence of a Commissioner of the Superior Court or Notary Public. Submit to the awarding State agency at the time of contract execution.

CERTIFICATION:

I, the undersigned State agency official or State employee, certify that (1) I am authorized to execute the attached contract on behalf of the State agency named below, and (2) the selection of the contractor named below was not the result of collusion, the giving of a gift or the promise of a gift, compensation, fraud or inappropriate influence from any person.

Sworn as true to the best of my knowledge and belief, subject to the penalties of false statement.

Contractor Name

Connecticut Green Bank Awarding State Agency

	Commissioner of the Supe	rior Court
worn and subscribed before me or	n this day of , 20	
Printed Name		Title



STATE OF CONNECTICUT NONDISCRIMINATION CERTIFICATION - Affidavit **By Entity** For Contracts Valued at \$50,000 or More

Documentation in the form of an affidavit signed under penalty of false statement by a chief executive officer, president, chairperson, member, or other corporate officer duly authorized to adopt corporate, company, or partnership policy that certifies the contractor complies with the nondiscrimination agreements and warranties under Connecticut General Statutes §§ 4a-60(a)(1) and 4a-60a(a)(1), as amended

INSTRUCTIONS:

For use by an entity (corporation, limited liability company, or partnership) when entering into any contract type with the State of Connecticut valued at \$50,000 or more for any year of the contract. Complete all sections of the form. Sign form in the presence of a Commissioner of Superior Court or Notary Public. Submit to the awarding State agency prior to contract execution.

AFFIDAVIT:

I, the undersigned, am	over the age of eighte	en (18) and	understand ar	nd appreciate the c	bligations of
an oath. I am		_ of			, an entity
	Signatory's Title		Name of Entit	ty	
duly formed and existi	ng under the laws of $_$				
	<u> </u>	Name c	f State or Con	nmonwealth	-
I certify that I am auth	norized to execute and o	deliver this a	affidavit on bel	nalf of	
	of Entity and	that			
Name	of Entity		Name of Entil	ſy	
has a policy in place th	at complies with the no	ondiscrimina	tion agreemen	ts and warranties	of Connecticut
General Statutes §§ 4a	a-60(a)(1)and 4a-60a(a	a)(1), as am	ended.		
Authorized Signatory					
Printed Name					
Sworn and subscribe	ed to before me on th	is d	ay of	, 20	
Commissioner of the Notary Public	Superior Court/		Commission	Expiration Date	



STATE OF CONNECTICUT GIFT AND CAMPAIGN CONTRIBUTION CERTIFICATION

Written or electronic certification to accompany a State contract with a value of \$50,000 or more, pursuant to C.G.S. §§ 4-250, 4-252(c) and 9-612(f)(2) and Governor Dannel P. Malloy's Executive Order 49.

INSTRUCTIONS:

Complete all sections of the form. Attach additional pages, if necessary, to provide full disclosure about any lawful campaign contributions made to campaigns of candidates for statewide public office or the General Assembly, as described herein. Sign and date the form, under oath, in the presence of a Commissioner of the Superior Court or Notary Public. Submit the completed form to the awarding State agency at the time of initial contract execution and if there is a change in the information contained in the most recently filed certification, such person shall submit an updated certification either (i) not later than thirty (30) days after the effective date of such change or (ii) upon the submittal of any new bid or proposal for a contract, whichever is earlier. Such person shall also submit an accurate, updated certification not later than fourteen days after the twelve-month anniversary of the most recently filed certification or updated certification.

CHECK ONE: contracts only.)	 Initial Certification		12	Month	Anniversary	Update	(Multi-year
	Updated Certification because of change of information contained in the most recently filed certification or twelve-month anniversary update.						most

GIFT CERTIFICATION:

As used in this certification, the following terms have the meaning set forth below:

- "Contract" means that contract between the State of Connecticut (and/or one or more of it agencies or instrumentalities) and the Contractor, attached hereto, or as otherwise described by the awarding State agency below;
- If this is an Initial Certification, "Execution Date" means the date the Contract is fully executed by, and becomes effective between, the parties; if this is a twelve-month anniversary update, "Execution Date" means the date this certification is signed by the Contractor;
- 3) "Contractor" means the person, firm or corporation named as the contactor below;
- "Applicable Public Official or State Employee" means any public official or state employee described in C.G.S. §4-252(c)(1)(i) or (ii);
- 5) "Gift" has the same meaning given that term in C.G.S. § 4-250(1);
- 6) "Principals or Key Personnel" means and refers to those principals and key personnel of the Contractor, and its or their agents, as described in C.G.S. §§ 4-250(5) and 4-252(c)(1)(B) and (C).

I, the undersigned, am a Principal or Key Personnel of the person, firm or corporation authorized to execute this certification on behalf of the Contractor. I hereby certify that, no gifts were made by (A) such person, firm, corporation, (B) any principals and key personnel of the person firm or corporation who participate substantially in preparing bids, proposals or negotiating state contracts or (C) any agent of such, firm, corporation, or principals or key personnel who participates substantially in preparing bids, proposals or negotiating state contracts or (C) any agent of such, firm, corporation, or principals or key personnel who participates substantially in preparing bids, proposals or negotiating state contracts, to (i) any public official or state employee of the state agency or quasi-public agency solicitations or request for proposals for state contracts or the negotiation or award of state contracts or (ii) any public official or state agency, who has supervisory or appointing authority over such state agency or quasi-public agency.

I further certify that no Principals or Key Personnel know of any action by the Contractor to circumvent (or which would result in the circumvention of) the above certification regarding **Gifts** by providing for any other Principals, Key Personnel, officials, or employees of the Contractor, or its or their agents, to make a **Gift** to any Applicable Public Official or State Employee. I further certify that the Contractor made the bid or proposal for the Contract without fraud or collusion with any person.

CAMPAIGN CONTRIBUTION CERTIFICATION:

I further certify that, on or after January 1, 2011, neither the Contractor nor any of its principals, as defined in C.G.S. § 9-612(f)(1), has made any **campaign contributions** to, or solicited any contributions on behalf of, any exploratory committee, candidate committee, political committee, or party committee established by, or supporting or authorized to support, any candidate for <u>statewide public office</u>, in violation of C.G.S. § 9-612(f)(2)(A). I further certify that **all lawful campaign contributions** that have been made on or after January 1, 2011 by the Contractor or any of its principals, as defined in C.G.S. § 9-612(f)(1), to, or solicited on behalf of, any exploratory committee, candidate committee, political committee, or party committee established by, or supporting or authorized to support any candidates for <u>statewide public office</u> or the <u>General Assembly</u>, are listed below:

Lawful Campaign Contributions to Candidates for Statewide Public Office:

Contribution <u>Date</u>	Name of Contributor	Recipient	<u>Value</u>	Description

Lawful Campaign Contributions to Candidates for the General Assembly:

Contribution <u>Date</u>	Name of Contributor	<u>Recipient</u>	<u>Value</u>	Description

Sworn as true to the best of my knowledge and belief, subject to the penalties of false statement.

Printed Contractor Name

Printed Name of Authorized Official

Signature of Authorized Official

Subscribed and acknowledged before me this day of , 20

Commissioner of the Superior Court (or Notary Public)

My Commission Expires



STATE OF CONNECTICUT CONSULTING AGREEMENT AFFIDAVIT

Affidavit to accompany a bid or proposal for the purchase of goods and services with a value of \$50,000 or more in a calendar or fiscal year, pursuant to Connecticut General Statutes \$ 4a-81(a) and 4a-81(b). For sole source or no bid contracts the form is submitted at time of contract execution.

INSTRUCTIONS:

If the bidder or vendor has entered into a consulting agreement, as defined by Connecticut General Statutes § 4a-81(b)(1): Complete all sections of the form. If the bidder or contractor has entered into more than one such consulting agreement, use a separate form for each agreement. Sign and date the form in the presence of a Commissioner of the Superior Court or Notary Public. If the bidder or contractor has not entered into a consulting agreement, as defined by Connecticut General Statutes § 4a-81(b)(1): Complete only the shaded section of the form. Sign and date the form in the presence of a Commissioner of the form. Sign and date the form in the presence of a Commissioner of the Superior Court or Notary Public.

Submit completed form to the awarding State agency with bid or proposal. For a sole source award, submit completed form to the awarding State agency at the time of contract execution.

This affidavit must be amended if there is any change in the information contained in the most recently filed affidavit not later than (i) thirty days after the effective date of any such change or (ii) upon the submittal of any new bid or proposal, whichever is earlier.

AFFIDAVIT: [Number of Affidavits Sworn and Subscribed On This Day; _____]

I, the undersigned, hereby swear that I am a principal or key personnel of the bidder or contractor awarded a contract, as described in Connecticut General Statutes § 4a-81(b), or that I am the individual awarded such a contract who is authorized to execute such contract. I further swear that I have not entered into any consulting agreement in connection with such contract, **except for the agreement listed below**:

Consultant's Name and T	ïtle		Name of Firr	n (if applicable)	
Start Date	End D		Cost	-	
Description of Services P	rovided:				
	/	1			
Is the consultant a forme	er State employ	vee or former p	ublic official?	YES	□ NO
If YES:Name of	/				
Name of	Former State	Agency	Terr	nination Date of E	Employment
Sworn as true to the bes Printed Name of Bidder of				ey Personnel	
		Printed Nam	e (of above)	Awai	ding State Agency
Sworn and subscribed	before me or	this	_ day of	, 20	
		Commission or Notary P	ner of the Supe Public	rior Court	
		My Commis	sion Expires		